

Job description

Electric City Aquarium & Reptile Den

300 Lackawanna Ave, Scranton, PA 18503

Job Description: Reptile/Mammal Keeper

Reports To: Reptile Curator and Director of Operations

General Summary:

The Reptile/Mammal Keeper is responsible for interacting with guests, presenting shows, as well as taking care of a wide range of reptiles, amphibians, mammals, and arachnids, including venomous animals. This position will involve presenting public conservation keeper talks, conducting feeding demonstrations, giving guided tours, and providing excellent animal care, among other responsibilities.

Responsibilities:

- Provide world class service to guests at all experience/interpretation areas
- Deliver highly engaging and empowering interpretive programs with a concentration on making conservation and education fun
- Address customer concerns in a positive manner
- Follow standard operating procedures and complete all tasks as assigned
- Ensure cleanliness of assigned areas
- Observation of animals to ensure health and well-being
- Maintain our stand of care for all animals
- Maintain proper animal handling skills
- Follow all safety protocols and stay current on all safety drills
- Light janitorial duties
- Other duties as assigned

Skills and Requirements:

- Must be able to work flexible hours including weekends and holidays
- Arrive on time to work and complete assigned tasks in a timely fashion
- Must be capable of lifting to 50lbs on their own and 75lbs with a team member
- Able to be on their feet for long periods of time
- Must demonstrate exceptional interpersonal skills in dealing with customers and meeting their needs
- Able to work with a team as well as independently
- Must be comfortable working with animals of various species, sizes, dispositions, and difficulty levels, including dangerous animals
- Possession of a valid State motor vehicle operator's license with a good driving record required and to be able to pass a background check.

Education and Experience:

- Minimum 2-year hands-on experience working with reptiles
- 1-year Exotic Mammal experience preferred
- Must be comfortable speaking in front of large groups